Westpac just promoted AI to the C-suite… next stop CEO?

AI has moved out of the technology portfolio to report directly to CEO Anthony Miller.

2 years

ahead of schedule: Westpac's St George data warehouse migration, accelerated with agentic AI.

"Unbelievably quickly, but most importantly safely" - CEO Anthony Miller, via Capital Brief, November 2026.

THE PIVOT

With home lending forecast to cool, Westpac is backing business banking - and AI is helping bankers win and serve business customers.

Expansion into business banking to offset forecast declines in mortgage lending and house prices - Westpac, via Capital Brief, November 2026.

THREE TOOLS ALREADY IN BANKERS' HANDS

01 **Start Your Day Informed**

A daily briefing built from thousands of signals across bank systems.

02 **Create a Better Day**

Economic activity by area. Bankers prep conversations and spot opportunities; underwriters test assumptions.

03 **Sleep Tight at Night**

Risk, credit and control, monitored continuously overnight.

Andrew McMullan, Westpac chief digital, data and AI officer, via iTnews, August 2026.

THE INSIGHT

The AI isn't the product. The prepared banker is - one who walks in already knowing your business, your opportunities and where the risk sits.

Go/Figure

Accessible expertise.
Practical strategy.
Shared goals.